

ITIL Class & Exam Specifications

Listed below are the requirements and specifications for the ITIL certification programs

ITIL V3 Certification	Prerequisite	Length of Class Program	Length of Video Program	Exam Supplier	Exam Type	# of Questions	Exam Time	Passing	ITIL Credits	PDU Credits
ITIL Foundation	None	18 hours	8 Hours	Prometric, VUE, CSME	Multiple Choice	40	60 minutes	65	2	18
ITIL Lifecycle - Strategy	Foundation	21 hours	5 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	3	22
ITIL Lifecycle - Design	Foundation	21 hours	9 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	3	22
ITIL Lifecycle - Transition	Foundation	21 hours	6 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	3	22
ITIL Lifecycle - Operation	Foundation	21 hours	6 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	3	22
ITIL Lifecycle - CSI	Foundation	21 hours	4 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	3	22
ITIL Capability - OSA	Foundation	30 hours	6.5 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	4	38
ITIL Capability - RCV	Foundation	30 hours	7 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	4	38
ITIL Capability - PPO	Foundation	30 hours	7 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	4	38
ITIL Capability - SOA	Foundation	30 hours	5 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	4	38
ITIL Expert - Managing Across the Lifecycle	17 ITIL Credits	30 hours	5 Hours	CSME	Complex Multiple Choice	8	90 minutes	70	5	38