PRINCE2 Foundation v1.0

Course Introduction — 1m

Course Introduction

Chapter 01 - Course Introduction — 51m

Lesson: Course Introduction

Welcome to the Course!
My ITSM Mentoring Community
Why Are You Here?
Using Bloom's Taxonomy
What do you Expect?
Housekeeping in the Classroom & Online
Conventions Used
Quizzes & Exercises
PRINCE2 Qualification Scheme
PRINCE2 Foundation Exam
Getting Started

Lesson: Frameworks, Standards & Methods in Context

Learning Objectives
What is a Framework
The PMBOK as a Framework
PMBOK in Context
What is a Standard?
ISO21500
What is a Methodology?
PRINCE2 as a Methodology
PMBOK Says – PRINCE2 Does
Portfolios, Programs & Projects
Enterprise – Portfolio, Program & Project

Lesson: PRINCE2 Overview

Learning Objectives
What is a Project?
What is Project Management?
The Project Management Landscape
This is PRINCE2
PRINCE2 @ a Glance – High Level Processes
Project Performance Managed
Integrated Elements of PRINCE2
Principles
Themes
Processes
Environment
Customer/Supplier
Benefits of PRINCE2
Summary
Chapter Quiz
Chapter 01 Review

Chapter 02 - PRINCE2 Themes 2h 40m

PRINCE2 Themes
Learning Objectives
Lesson: Introduction to Themes
An Introduction to Themes
Theme Descriptions
Lesson: Business Case Theme
Learning Objectives – Business Case
Business Case Theme
Purpose of the Business Case Theme
The Business Case Defined
Purpose of the Business Case
Purpose of the Benefits Review Plan
PRINCE2 Approach to the Theme
Responsibilities Within the Theme
Lesson: Organization Theme
Learning Objectives - Organization
Organization Theme
Purpose of the Organization Theme
Organization Defined
The Stakeholders
Three Project Interests
PRINCE2 Approach to the Theme
The Project Team
Project Board
Project Board's Characteristics & Roles
Project Assurance
Change Authority
Project Manager
Team Manager
Project Support
Communication Management Strategy
Responsibilities Within the Theme
Lesson: Quality Theme
Learning Objectives - Quality
Quality Theme
Purpose of the Quality Theme
Quality Defined
Quality Assurance
Quality Assurance & Project Assurance
PRINCE2 Approach to the Theme
Expectations & Acceptance
Aspects of Quality
Got Quality?
PRINCE2 Quality Review Technique
Quality Theme Products
Responsibilities Within the Theme
Lesson: Plans
Learning Objectives - Plans
Plans Theme
Purpose of the Plans Theme
Plans Theme Defined
PRINCE2 Plan Levels
PRINCE2 Approach to the Theme
Product-based Planning Technique
Write the Product Description

Create Product Breakdown Structure
Write Product Descriptions
Create Product Flow Diagram
Responsibilities Within the Theme
Lesson: Risk
Learning Objectives - Risk
Risk Theme
Purpose of the Risk Theme
Risk Theme Defined
PRINCE2 Approach to the Theme
Risk Management Strategy
Risk Register
Risk Management Procedure
Identify
Assess
Plan
Implement
Communicate
Risk Response
Risk Budget
Responsibilities Within the Theme
Lesson: Change
Learning Objectives - Change
Change Theme
Purpose of the Change Theme
Change Theme Defined
Issue Types
PRINCE2 Approach to the Theme
Control Products
Configuration Management
Issue & Change Control Procedure
Responsibilities Within the Theme
Lesson: Progress
Learning Objectives - Progress
Progress Theme
Purpose of the Progress Theme
Progress Theme Defined
Six Tolerance Areas
PRINCE2 Approach to the Theme
Delegating Authority
Delegated Tolerances & Reporting Progress
Control with Management Stages
Management & Technical Stages
Controls
Progress Baselines
Progress Report Products – Logs
Progress Report Products – Reports
Responsibilities Within the Theme
Themes Summary
Summary of Theme Descriptions
Chapter Quiz
Chapter 02 Review

Chapter 03 - PRINCE2 Processes 54m

Lesson: Introduction to Processes
Learning Objectives
An Introduction to Processes
PRINCE2 Processes
PRINCE2 Journey
PRINCE2 Process Model
Lesson: Starting up a Project
Learning Objectives
Starting up a Project
Purpose
Overview of Starting up a Project
Objectives
Context
Project Brief
Lesson: Directing a Project
Learning Objectives
Directing a Project
Purpose
Overview Directing a Project
Objective
Context
Lesson: Initiating a Project
Learning Objectives
Initiating a Project
Purpose
Overview of Initiating a Project
Objectives
Project Initiation Documentation
Context
Lesson: Controlling a Stage
Learning Objectives
Controlling a Stage
Purpose
Overview of Controlling a Stage
Objective
Context
Lesson: Managing Product Delivery
Learning Objectives
Managing Product Delivery
Purpose
Overview of Managing Product Delivery
Objective
Context
Lesson: Managing a Stage Boundary
Learning Objectives
Managing a Stage Boundary
Purpose
Overview of Managing a Stage Boundary
Objective
Context
Lesson: Closing a Project
Learning Objectives
Closing a Project
Purpose
Overview of Closing a Project

Objective
Context
Processes Summary
Chapter Quiz
Chapter 03 Review

Chapter 04 - PRINCE2 & ITIL — 11m

Lesson: PRINCE2 & the ITIL
Learning Objectives
PRINCE2 & the ITIL
Three Aspects of PRINCE2 & IT Service Management
Organizational Transformation
ITIL Process Adoption
IT Service Lifecycle
ITSM – Portfolio, Program & Project
PRINCE2 & the ITIL Summary
Chapter Quiz
Chapter 04 Review
Course Closure

Total Duration: 4h 37m